



SAP Concur 

SAP Concur Case Study | PUBLIC Concur® Expense

SAP Concur Gives Texas Peak a Leg Up When It Comes to **Efficiency and Transparency**

Quick Facts

Company Name

Texas Peak

Solutions

- Concur® Expense
- Concur for Mobile

Industry

Athletic Footwear and Apparel

Company Size

80 employees





Like a smart and fit athlete, Texas Peak, distributor of Brooks Footwear and Apparel in Australia and New Zealand, prides itself on running efficiently. The company's annual T&E spend of \$1-\$2M supports travel for sales, trainings, and meetings for more than half of the company's 200 odd employees who generate approximately 50 expense reports on a monthly basis. Performing at the highest possible level is critical to Texas Peak's success. The implementation of Concur® Expense is driving increased efficiencies for Texas Peak such as reducing the time spent processing expense reports, enhancing compliance, and improving transparency.

"We had a partially automated T&E system prior to SAP Concur, but it didn't give us the visibility we wanted," says Neelesh Mehta, CFO of Texas Peak. "With SAP Concur the whole process is integrated, including our corporate card, which saves valuable time for employees and provides our office with a real-time view of T&E spend." The solution has satisfied everyone from Texas Peak executives, to accounting staff, to employees on the go. Management is confident that travelers will submit reports accurately, on time, and with a minimum of effort. Accounting staff could not be more pleased—all of the data's in one place—which saves time and improves accuracy. Employees appreciate

"A no-brainer, SAP Concur offers **such a simple package**, you fall in love with it immediately."

Neelesh Mehta, CFO, Texas Peak

the solution's ease of use and the mobile capabilities.

"Change is often difficult, but SAP Concur made it painless," says Mehta. "They helped our employees get instantly comfortable with the tool. Once employees realized the solution is completely intuitive, they saw the benefits right away." Integrating the company's T&E policies directly into the expense reporting system reduces the temptation to "push the boundaries" and removes the burden of policing compliance. And employees love SAP Concur® for Mobile with its snapshot and e-receipt approach, "no more little stacks of paper to keep track of!"

Mehta says Texas Peak would find it "hard to live" without SAP Concur:

- "From an accounting perspective, this is gold."
 - Having all T&E data in one place streamlines T&E processing.

- "The intelligence is exceptional" - Texas Peak has gained unprecedented visibility into T&E supporting compliance and strategic planning for budgeting and spend.
- "Our employees save valuable time and management is confident we're recording and processing expenses with complete accuracy on deadline." - Automating T&E has improved record-keeping, eliminated processing of paper receipts, and ensured flawless data.
- "Mobile gives us instant access to T&E data"
 - SAP Concur® for Mobile gives Texas Peak accounting staff on-the-spot access to real-time expenses.
- "Everyone is using SAP Concur and seeing the benefits" - Employee adoption has been swift and painless. Employees appreciate the time savings and ease of use.

About SAP Concur

SAP® Concur® is the world's leading brand for integrated travel, expense, and invoice management solutions, driven by a relentless pursuit to simplify and automate these everyday processes. The highly-rated SAP Concur mobile app guides employees through business trips, charges are directly populated into expense reports, and invoice approvals are automated. By integrating near real-time data and using AI to analyse transactions, businesses can see what they're spending and avoid possible blind spots in the budget. SAP Concur solutions help eliminate yesterday's tedious tasks, make today's work easier, and support businesses to run at their best. Learn more at concur.com.au or the SAP Concur blog. The Bureau is now looking forward to increasing its analysis of the data and reporting captured through the Concur system. This will help to provide greater financial insight for the organisation, to assist in strategic planning and long-term management of the Bureau, and be integral to the development of further digital capabilities as the organisation continues to execute on its business transformation program.

Learn more at concur.com.au or the [SAP Concur News Centre](#).

About SAP

As the Experience Company powered by the Intelligent Enterprise, SAP is the market leader in enterprise application software, helping companies of all sizes and in all industries run at their best: 77% of the world's transaction revenue touches an SAP system. Our machine learning, Internet of Things (IoT), and advanced analytics technologies help turn customers' businesses into intelligent enterprises. SAP helps give people and organizations deep business insight and fosters collaboration that helps them stay ahead of their competition. We simplify technology for companies so they can consume our software the way they want – without disruption. Our end-to-end suite of applications and services enables more than 437,000 business and public customers to operate profitably, adapt continuously, and make a difference. With a global network of customers, partners, employees, and thought leaders, SAP helps the world run better and improve people's lives.

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