



Your job is getting harder, we just made it easier.

Concur Risk Messaging: Because keeping all employees safe isn't an option, it's your duty.

Today, your employees are everywhere and increasingly complex laws dictate that you are responsible for their safe-keeping. All of them. But a sound response plan is no longer enough. In advance of delays, disruptions and disasters, you must be confident that you'll be able to find your employees, communicate with them and ensure their well-being.

Concur® Risk Messaging captures all your employee location and itinerary data in one place. So no matter where your employees are or whatever threat is approaching, you can see every traveller or non-traveller, assess their risk and keep in contact with them until they reach safety.

The screenshot displays the Concur Risk Messaging interface. At the top, there is a navigation bar with tabs for Administration, Destination Services, Policy Manager, MapCast, Security Advisor, Share, Keywords, Communicate, and conTgo. Below this, there are tabs for Submitted Messages and Traveler Tracking. The main area features a world map with various location markers. A pop-up window for a 'Green earthquake alert' is visible over Central America, providing details: Magnitude 4.5M, Depth: 80.29km, in Guatemala 19/04/2014 17:33 UTC, affecting 6254519 people within 100km. Another pop-up for 'Egypt (EG)' shows a Risk level of 4. A detailed pop-up for 'Tripp, Tony' lists his contact information: Email: tony.j.tripp@company.com, Mobile: 2125559999, Country: South Africa, Risk level: 3, Start Time: 14Feb 19:35 (GMT), and End Time: 15Feb 05:30 (GMT). To the right of the map, there are filter options: Filter by Icon (Mobile, Email, No Contact info, User Check-in, Work Location), Filter by Risk Level, and Filter by Itinerary. Below the filters, there are buttons for LIST, GRID, EXCEL, and CSV. At the bottom, a table shows columns for Name, Email, and PNR, with one row visible: Blue, Rapha, Raphael.Blui, ZW2XB7. The interface also includes a 'SEND ALERT' button and a search bar for 'Business or category...'. Logos for idvsolutions and coningo are visible at the bottom of the interface.

Keep track of every employee, everywhere.

Be heard and listen so you can respond with tailored, two-way communications.

Connect your systems for timely, proactive insight.

See every traveller and non-traveller, assess their risk and keep in contact with them until they reach safety.

A powerful system for tracking worldwide whereabouts.



All location data in one tool.

Track what was once untraceable. Our communication system consolidates itinerary data (including travel booked outside of your managed travel program and previously out of your control), as well as HR and risk data for a complete view of where your employees are and any risks or events affecting them.

Real-time data – real value. Data feeds are synchronised every 20 minutes for up-to-the-minute information about location-specific advisories and ever-changing travel plans, so you don't have to rely on others for current location information.

Global picture, local detail. See employee location and country-specific risk levels on a dynamic, interactive map so you'll know exactly how and where to deploy security or medical response services. Initiate and track communications with a simple click.



Personal, two-way communications.

Right message, right person, right delivery. Two-way communication with your employees via phone, email and SMS helps you reach them wherever they are and confirm your message is received and read.

Make sure you're heard. Our system automatically selects the best message gateway option for the communication based on each recipient's country of origin and current location to ensure messages are delivered, read and acted upon.

On the go or right at home. Proactively send trigger-based communications to employees with insight about risk and destination intelligence wherever they are and share destination-specific guidelines with travellers.



Open for service.

A secure support system. Concur Risk Messaging lets you work with your travel and service partners to easily import travel and itinerary content from, and share integrated location and employee data with any of your response partners.

Flexible in times of change. Since Concur gives you the flexibility to work with virtually any partner, you can maintain your risk management infrastructure, even if your travel management company or response provider changes.

About Concur

Concur is the leading provider of spend management solutions and services. Concur's easy-to-use cloud-based and mobile solutions help companies and their employees control costs, save time and stay connected. Concur's systems adapt to individual employee preferences and scale to meet the needs of companies from small to large. Concur's dedication to corporate travel includes enabling the mitigation of risk throughout the travel process. The Concur Risk Messaging platform provides a single system to monitor and keep in contact with your entire team. Concur connects all employee location and itinerary data with risk and travel disruption information. Enabling you to get the right message to the right people at the right time.

Learn more at concur.com.au.